

## **CONTACT INFORMATION FOR STUDENT COMPLAINT PROCESSES\***

### **ALABAMA**

Alabama Commission on Higher Education  
P. O. Box 302000  
Montgomery, AL 36130-2000  
334.242.1998

### **ALASKA**

Alaska Commission on Postsecondary Education  
PO Box 110505  
Juneau, AK 99811-0505  
800.441.2962/ 907.465.2962/907.465.3143 TTY

Alaska Office of Attorney General  
Consumer Protection Unit  
1031 W. Fourth Avenue, Suite 200  
Anchorage, AK 99501  
907.465.2133

### **ARIZONA**

Arizona State Board for Private Postsecondary Education  
1400 W. Washington Street  
Room 260  
Phoenix, AZ 85007  
602.542.5709

### **ARKANSAS**

Arkansas Higher Education Coordinating Board  
Arkansas Department of Higher Education  
114 East Capitol Ave  
Little Rock, AR 72201  
501.371.2000

Arkansas State Board of Private Career Education  
501 Woodlane, Suite 312S  
Little Rock, AR 72201  
501.683.8000

## **CALIFORNIA**

California Bureau of Private Postsecondary Education  
P.O. Box 980818  
W. Sacramento, CA 95798-0818  
916.431.6959

## **COLORADO**

Colorado Department of Higher Education  
1560 Broadway, Suite 1600  
Denver, Colorado 80202  
303. 866.2723

## **CONNECTICUT**

Connecticut Department of Higher Education  
61 Woodland Street  
Hartford, CT 06105-2326  
860.947.1800

Connecticut Department of Consumer Protection  
165 Capitol Avenue  
Room 110  
Hartford CT 06106  
800.842.2649

## **DELAWARE**

Delaware Higher Education Office  
Carvel State Office Building, 5th Floor  
820 N. French Street  
Wilmington, DE 19801-3509  
302.735.4000

Delaware Attorney General  
Consumer Protection Wilmington:  
820 N. French Street 5th floor  
Wilmington, DE 19801  
302.577.8600/302.577.5783 TTY/ 877.851.0482 Espanol

## **DISTRICT OF COLUMBIA**

District of Columbia Office of the State Superintendent of Education  
Education Licensure Commission  
810 First Street, NE  
9th Floor  
Washington, DC 20002  
202.727.6436

## **FLORIDA**

Florida Commission on Independent Education  
325 W. Gaines Street  
Suite 1414  
Tallahassee, FL 32399-0400  
888.224.6684 / 850.245.3200

## **GEORGIA**

Georgia Nonpublic Postsecondary Education Commission  
2082 E Exchange Pl. #220  
Tucker, GA 30084-5334  
770.414.3300

## **HAWAII**

Hawaii State Board of Education  
P.O. Box 2360  
Honolulu Hawaii 96804  
808.586.3230, 586.3232

## **IDAHO**

Idaho State Board of Education  
Attn: State Coordinator for Private Colleges and Proprietary Schools  
650 West State Street  
P.O. Box 83720  
Boise, ID 83720-0037  
208.334.2270

## **ILLINOIS**

Illinois Board of Higher Education  
431 East Adams  
2nd Floor  
Springfield, Illinois 62701-1404  
Institutional Complaint Hotline: 217.557.7359

Illinois State Board of Education  
100 N. 1st Street  
Springfield, Illinois 62777  
866-262.6663/ 217.782.4321/312.814.2220

Illinois Attorney General  
Consumer Fraud Bureau  
500 South Second Street  
Springfield, IL 62706  
Consumer Fraud Hotline: 800.243.0618

## **INDIANA**

Indiana Commission on Proprietary Education  
Attn: Director of Regulatory Compliance  
302 W Washington Street, Room E201  
Indianapolis IN 46204  
317.232.1320/ (In-State Toll-Free: 800.227.5695)

## **IOWA**

Iowa Student Aid Commission  
603 E. 12<sup>th</sup> Street  
5<sup>th</sup> Floor  
Des Moines, IA 50319  
877.272.4456

## **KANSAS**

Kansas Board of Regents  
1000 SW Jackson Street  
Suite 520  
Topeka, KS 66612-1368  
785.296.3421

## **KENTUCKY**

Kentucky Council on Postsecondary Education  
1024 Capital Center Dr #320  
Frankfort, KY 40601-7512  
502.573.1555

Kentucky Board of Proprietary Education  
911 Leawood Drive  
Frankfort, KY 40601-3319  
502.564.3296, ext. 228

Office of the Attorney General  
Capitol Suite 118  
700 Capitol Avenue  
Frankfort, Kentucky 40601-3449  
888.432.9257

## **LOUISIANA**

Louisiana Board of Regents  
P.O. Box 3677  
Baton Rouge, LA 70821-3677  
225.342.4253

## **MAINE**

Maine Department of Education  
Complaint Investigator  
23 State House Station  
Augusta, ME 04333-0023  
207.624.6600/ 888.577.6690 TTY

Maine Attorney General  
Consumer Protection Division  
6 State House Station  
Augusta, ME 04333  
207.626.8800/207-626.8865 TTY

## **MARYLAND**

Maryland Higher Education Commission  
839 Bestgate Road, Suite 400  
Annapolis, MD 21401-3013  
410.260.4500/800.974.0203

Maryland Attorney General  
Consumer Protection Division  
200 St. Paul Place  
Baltimore, MD 21202  
888.743.0023/ 410-576.6372 TTY  
Consumer Protection Hotline: 410.528.8662

### **MASSACHUSETTS**

Massachusetts Board of Higher Education  
One Ashburton Place  
Room 1401  
Boston, MA 02108  
617.994.6950

### **MICHIGAN**

Michigan Department of Labor & Economic Growth  
Office of .Postsecondary Services  
Proprietary School Unit Staff  
201 N. Washington Sq.  
Lansing, MI 48913  
MIProprietarySchools@michigan.gov; BradleyA@michigan.gov

### **MINNESOTA**

Minnesota Office of Higher Education  
1450 Energy Park Drive, Suite 350  
St. Paul, MN 55108-5227  
651.642.0567/800.657.3833/800.627.3529 TTY

Minnesota Attorney General's Office  
1400 Bremer Tower  
445 Minnesota Street  
St. Paul, MN 55101  
Tel: 651.296.3353 or 800.657.3787  
TTY: 651.297.7206 or 800.366.4812

### **MISSISSIPPI**

Mississippi Commission on College Accreditation  
3825 Ridgewood Road  
Jackson, MS 39211-6453  
601.432.6501

Mississippi Commission of Proprietary Schools and College Registration  
3825 Ridgewood Road  
Jackson, MS 39211-6453  
601.432.6340

Consumer Protection Division  
Office of the Attorney General  
State of Mississippi  
P.O. Box 22947  
Jackson, Mississippi 39225-2947  
800.281.4418/601.359.4230

### **MISSOURI**

Missouri Department of Higher Education  
205 Jefferson Street  
P.O. Box 1469  
Jefferson City, MO 65102-1469  
573.751.2361/800.473.6757

### **MONTANA**

Montana Board of Regents  
Office of Commissioner of Higher Education  
Montana University System  
2500 Broadway Street  
PO Box 203201  
Helena, MT 59620-3201  
406.444.6570

Montana Office of Consumer Protection  
2225 11th Avenue  
P.O. Box 200151  
Helena, MT 59620-0151  
800.481.6896/406.444.4500

### **NEBRASKA**

Nebraska Coordinating Commission for Postsecondary Education  
P.O. Box 95005  
Lincoln, NE 68509-5005  
402.471.2847

Nebraska Department of Education  
Investigations Office  
301 Centennial Mall South  
P.O. Box 98987  
Lincoln, NE 68509-4987  
402.471.0731

Nebraska Attorney General  
Consumer Protection Division  
2115 State Capitol  
Lincoln, NE 68509  
Consumer Protection Hotline: 800.727.6432  
402.471.2682/800.727.6432/888.850.7555 espanol

### **NEVADA**

Nevada Commission on Postsecondary Education  
3663 East Sunset Road  
Suite 202  
Las Vegas, Nevada 89120  
702.486.7330

### **NEW HAMPSHIRE**

New Hampshire Postsecondary Education Commission  
3 Barrell Court #300  
Concord, NH 03301-8531  
603.271.2555

### **NEW JERSEY**

New Jersey Commission on Higher Education  
PO Box 542  
Trenton, NJ 08625  
609.292.4310

New Jersey Department of Labor and Workforce Development  
1 John Fitch Plaza  
P.O. Box 110  
Trenton, NJ 08625-0110  
schoolapprovalunit@dol.state.nj.us

New Jersey Division of Consumer Affairs  
124 Halsey Street  
Newark, New Jersey 07102  
973.504.6200/ 800.242.5846

**NEW MEXICO**

New Mexico Higher Education Department  
2048 Galisteo  
Santa Fe, NM 87505  
505. 476.8442

**NEW YORK**

New York Office of College and University Evaluation  
New York State Education Department  
5 North Mezzanine  
Albany, NY 12234  
518.474.3852

New York Bureau of Proprietary School Supervision  
New York State Education Department  
99 Washington Avenue, Room 1613 OCP  
Albany, New York 12234  
518.474.3969/212. 643.4760

New York State Department of State  
Division of Consumer Protection, Consumer Assistance Unit  
5 Empire State Plaza - Suite 2101  
Albany, New York 12223-1556  
518.474.8583/800.697.1220

**NORTH CAROLINA**

North Carolina Community College System Office of Proprietary Schools  
200 West Jones St.  
Raleigh, North Carolina 27603  
919.807.7149

North Carolina Consumer Protection  
Attorney General's Office  
Mail Service Center 9001  
Raleigh, NC 27699-9001  
919.716.6000

## **NORTH DAKOTA**

North Dakota Department of Career and Technical Education  
State Capitol - 15th Floor  
600 E. Boulevard Ave. Dept. 270  
Bismarck, ND 58505-0610  
701.382.3180

North Dakota Consumer Protection Division  
Office of Attorney General  
Gateway Professional Center  
1050 E Interstate Ave. Suite 200  
Bismarck, ND 58503-5574  
800.472.2600

## **OHIO**

Ohio State Board of Career Colleges and Schools  
35 East Gay Street, Suite 403  
Columbus, OH 43215-3138  
614.466.2752

Ohio Board of Regents  
30 East Broad Street, 36th floor  
Columbus, OH 43215-3414  
614.466.6000

Ohio Attorney General  
Consumer Protection Section  
30 E. Broad St., 14th floor  
Columbus, OH 43215-3400  
800.282.0515/ 614.466.4986

## **OKLAHOMA**

Oklahoma State Regents for Higher Education  
655 Research Parkway  
Suite 200  
Oklahoma City, OK 73104  
405.225.9100

Oklahoma State Board of Private Vocational Schools  
3700 Classen Boulevard, Suite 250  
Oklahoma City, OK 731182864  
405.528.3370

Oklahoma Office of the Attorney General  
Consumer Protection Unit  
Attn: Investigative Analyst  
313 NE 21<sup>st</sup> Street  
Oklahoma City, OK 73105  
405.521.3921/ 918.581.2885

## **OREGON**

Oregon Office of Degree Authorization  
1500 Valley River Drive  
Suite 100  
Eugene, OR 97401  
541.687.7478

Oregon Department of Education  
Private Career Schools Office  
255 Capitol Street NE  
Salem, OR 97310-0203  
503.947.5915

Oregon Attorney General  
Financial Fraud/Consumer Protection Section  
1162 Court St. NE  
Salem, OR 97301-4096  
503.378.4400

## **PENNSYLVANIA**

Pennsylvania Department of Education  
333 Market Street  
Harrisburg, PA 17126-0333  
717.783.6788/ 717.783.0333 TTY

Office of Attorney General  
Bureau of Consumer Protection  
14th Floor, Strawberry Square  
Harrisburg, PA 17120  
717.787.9707

## **PUERTO RICO**

Puerto Rico Council on Higher Education  
PO Box 1900  
San Juan, PR San Juan, PR  
00910-1900 00910-1900  
787.641.7100

Puerto Rico Department of Justice  
PO 9020192  
San Juan, Puerto Rico San Juan, Puerto Rico  
00902-0192  
787.721.2900

## **RHODE ISLAND**

Rhode Island Board of Governors for Higher Education  
Shepard Building  
80 Washington Street  
Providence, RI 02903  
401.456.6000

Rhode Island Department of Attorney General  
Consumer Protection Unit  
150 South Main Street  
Providence, RI 02903  
401.274.4400/ 401.453.0410 TTY

## **SOUTH CAROLINA**

South Carolina Commission on Higher Education  
1333 Main Street, Suite 200  
Columbia, SC 29201  
803.737.2260

## **SOUTH DAKOTA**

South Dakota Board of Regents  
306 E. Capitol Ave, Suite 200  
Pierre, SD 57501-2545  
605. 773.3455

South Dakota Office of Attorney General  
Division of Consumer Protection  
1302 E Hwy 14 Suite 3  
Pierre SD 57501-8053  
605.773.4400/ 800.300.1986

### **TENNESSEE**

Tennessee Higher Education Commission  
404 James Robertson Parkway  
Suite 1900  
Nashville, TN 37243  
615.741.5293

### **TEXAS**

Texas Workforce Commission  
Career Schools and Colleges - Room 226-T  
101 East 15th Street  
Austin, Texas 78778-0001  
512.936.3100

Texas Higher Education Coordinating Board  
1200 E. Anderson Lane  
Austin, Texas 78752  
(512) 427-6101

Office of the Attorney General  
Consumer Protection Division  
PO Box 12548  
Austin, TX 78711-2548  
800. 621.0508/512.463.2100

### **UTAH**

Utah Division of Consumer Protection  
160 East 300 South  
Salt Lake City, Utah 84111  
801.530.6601/ 800.721.7233

## **VERMONT**

Vermont Department of Education  
State Board of Education  
Vermont Department of Education  
120 State Street  
Montpelier, VT 05620-2501  
802.828.3135

Vermont Attorney General's Office  
109 State Street  
Montpelier, VT 05609-1001  
802.828.3171/802.828.3665 TTY

## **VIRGINIA**

State Council of Higher Education for Virginia  
101 N. 14TH Street  
James Monroe Building  
Richmond, VA 23219  
804.225.2600

## **WASHINGTON**

Washington Higher Education Coordinating Board  
917 Lakeridge Way  
PO Box 43430  
Olympia, WA 98504-3430  
804.225.2600

Washington Workforce Training and Education Coordinating Board  
128 10th Avenue SW  
PO Box 43105  
Olympia, WA 98504-3105  
360.753.5662

Washington State Office of the Attorney General  
1125 Washington Street SE  
PO Box 40100  
Olympia, WA 98504-0100  
800.551.4636 /206.464.6684/800.833.6384 TTY

## **WEST VIRGINIA**

West Virginia Higher Education Policy Commission  
1018 Kanawha Blvd E., Ste 700  
Charleston WV 25301-2800  
304.558.2101

Community and Technical College System of West Virginia  
1018 Kanawha Blvd. E., Ste. 700  
Charleston WV 25301  
866.896.9327

West Virginia Office of the Attorney General  
Consumer Protection Division  
PO Box 1789  
Charleston, WV 25326-1789  
800.368.8808/304.558.8986

## **WISCONSIN**

Wisconsin Educational Approval Board  
30 W. Mifflin St., 9<sup>th</sup> Floor, P.O. Box 8696  
Madison, WI 53708  
608.266.1996

## **WYOMING**

Wyoming Department of Education  
2300 Capitol Avenue  
Hathaway Building, 2<sup>nd</sup> Floor  
Cheyenne, WY 82002-0050  
307.777.7690/307.857.9250

Attorney General's Office  
123 Capitol Building  
200 W. 24th Street  
Cheyenne, WY 82002  
307.777.7841/307.777.5351 TDD

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\* This list includes contact information for all 50 states, the District of Columbia, and Puerto Rico and should not be construed as informative of what agencies regulate the institution or in what states the institution is licensed or required to be licensed. States, through the relevant agencies or Attorney Generals Offices, will accept complaints regardless of whether an institution is required to be licensed in that state.